



Job Title: In-House Service Technician – Packaging Systems

Location: St. Clair Shores, Michigan (On-site, no travel required)

About UTSI: UTSI is a leading provider of packaging solutions, offering a range of innovative and reliable equipment to enhance productivity in various industries. We specialize in packaging systems, including strapping machines, stretch wrappers and shrink bundlers; helping businesses streamline their operations. Learn more about us at [UTSI Tech](#).

Job Description: We are seeking a motivated and mechanically inclined **In-House Service Technician** to join our team at our St. Clair Shores headquarters. In this role, you will focus on repairing and maintaining tools and packaging equipment, supporting shipping and parts operations, and ensuring equipment is ready for deployment. This position offers an excellent growth opportunity to advance into a field service role in the future.

Prior experience with packaging systems is not required, full training will be provided on our systems.

Key Responsibilities:

- Perform in-house repair and maintenance on packaging systems, including strapping machines, stretch wrappers, and shrink bundlers.
- Troubleshoot and resolve mechanical and electrical issues to ensure equipment is in optimal working condition.
- Assist with tool and equipment repair as well as shipping and parts depot duties.
- Prepare equipment for delivery and ensure accuracy of outgoing shipments.
- Maintain accurate service records and documentation of repairs performed.
- Collaborate with the service team to ensure efficient operations.

Requirements:

- Strong mechanical aptitude with hands-on experience repairing and maintaining equipment such as small engines, power tools, lawn care machinery, industrial machinery, or similar systems.
- Basic electrical knowledge is preferred but not required.
- Ability to work independently and manage time effectively in a shop environment.
- Excellent communication and teamwork skills.
- Able to stand for extended periods of time while performing tasks.
- Capable of lifting and carrying up to 65 lbs. in compliance with safety standards.



What We Offer:

- Comprehensive training on our systems.
- Long-term career growth opportunities, including advancement into field service roles.
- Benefits include paid vacation and health insurance.
- Competitive compensation is based on experience, with potential for growth and advancement.

If you're looking for a hands-on role in the packaging industry with clear opportunities to grow, apply today to join the UTSI team!